RITZENHOFF AG

Return form

Ritzenhoff AG
Complaints processing
Sametwiesen 2
34431 Marsberg
Germany

Sender information

Customer number	
Order number	
First & last name	
Street & number	
Zip code, city & country	
Email	

Complaints processing
Tel: +49 2992 981-300
Fax: +49 2992 / 981-288
Email: retoure@ritzenhoff.de

Returns are only possible with a return note and shipping label. Please request this.
In case of complaint please fill in the return form and send a photo of the defect
to **retoure@ritzenhoff.de**

Reasons for complaints and returns

01 Breakage	04 Scratched	07 Don't like
02 Shortfall	05 Article incomplete	08 Other
03 Loose contact	06 Does not match image	

Item number	Item description	Quantity	Reason